Notice of Privacy Practices

This Notice of Privacy Practices covers the following clinics:

IU Indianapolis Campus Health

Our clinics include:

IU Indianapolis Campus Health
Lockefield Village
980 Indiana Ave.
Indianapolis, IN 46202

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When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

Ask us to limit what we use or share

- You can ask us **not** to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket, you can ask us not to share that information for the purpose of payment or our operations with your health insurer.
- We will say "yes" unless a law requires us to share that information.

Get a list of those with whom we've shared information

- You can ask us for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us:

  Scott Renshaw MD, Director
  980 Indiana Ave
  Indianapolis, IN 46202
  317-274-8214
  serensha@iu.edu

- You can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting: http://www.hhs.gov/ocr/hipaa/complaints/
- We will not retaliate against you for filing a complaint.

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us what to do:

- Share information with your family, close friends, or others involved in your care.
- Share information in a disaster relief situation.
- Include your information in a hospital directory.
- Contact you for fundraising efforts.

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

In the case of fundraising

- We will not use your information for fundraising purposes.

In these cases, we *never* share your information unless you give us written permission:

- Marketing purposes.
- Sale of your information.

How do we typically use or share your health information? We typically use or share your health information in the following ways:

Treat you

- We can use your health information and share it with other professionals who are treating you.

  Example: A doctor treating you for an injury asks another doctor about your overall health condition.

Run our organization

- We can use and share your health information to run our practice, improve your care, and contact you when necessary.

  Example: We use health information about you to manage your treatment and services.

Bill for your services

- We can use and share your health information to bill and get payment from health plans or other entities.

  Example: We give information about you to your health insurance plan so it will pay for your services.

How else can we use or share your health information?

We are allowed or required to share your information in other ways - usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information, visit: http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/

Help with public health and safety issues

- We can share health information about you for certain situations such as:
- Preventing diseases
- Helping with produce recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect or domestic violence
- Preventing or reducing a serious threat to anyone's health or

- Safety

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For research

- We can use or share your information for health research.

Comply with the law

- We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy laws.

Substance Use Disorder (SUD) treatment

- If you receive SUD treatment from a Part 2 provider or program, we comply with the Federal law that protects the confidentiality of SUD treatment records (also called Part 2) in addition to HIPAA. This Notice along with the following section explains your privacy rights and how we may use or disclose your information under both laws. Your information will only be shared as the law allows – and when the stricter rule applies, we will follow the one that provides you with the most protection.

- SUD treatment records, or testimony about their contents, cannot be used or disclosed in any civil, criminal, administrative, or legislative proceedings against you unless you provide your specific written consent or a court issues an order after notice and an opportunity to be heard. Any court order authorizing use or disclosure must be accompanied by a subpoena or other legal requirement compelling disclosure before the SUD treatment record is used or disclosed.

Respond to organ and tissue donation requests

- We can share health information about you with organ procurement organizations.

Work with a medical examiner or funeral director

- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests

- We can use or share health information about you:
- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions

- We can share health information about you in response to a court or administrative order or in response to a subpoena.

Other health care institutions

We may use and share specific parts of your health information (immunizations, vaccine titers, tuberculosis screenings, fit testing, drug screens) with the employee health or medical staff office of other health care institutions.

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- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information, see the Office for Civil Rights' website:
http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html

Changes to the Terms of This Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our website.

This notice was effective on: 02/09/2026

Other ways we may use your information

- We may use your information to send appointment reminders.
- We may use your information to send Pharmacy prescription alerts.
- We may share basic demographic information with local Health Information Exchange to receive IU Health Bloomington Hospital Emergency Department alerts to ensure continuity of care.
- At your request, we will transfer your personal health information to your patient portal account to allow you electronic access to your own health information.